Accept Makani from your customer

Make your Home Delivery Prompt and Easy.

What is Makani?

Makani is a 10-digit Building Entrance geo-address assigned by Dubai Municipality (DM). This number plate is posted at the entrance of every building in Dubai Emirate. Please visit www.makani.ae to learn more about Makani addressing system.

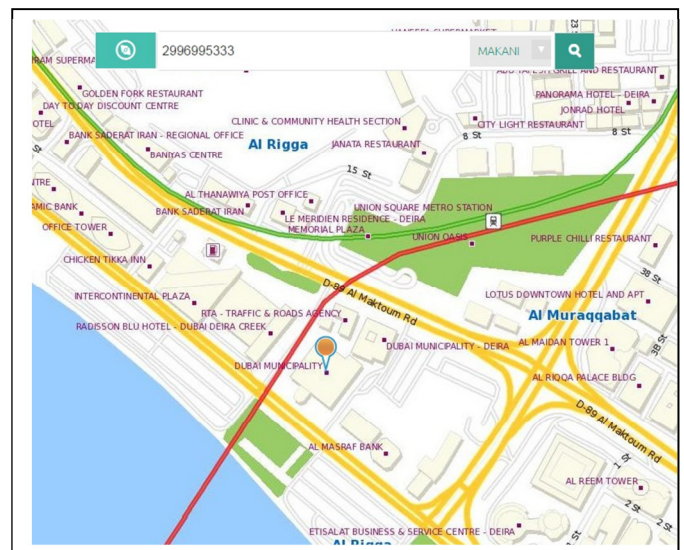### How to find a building using Makani Number?

When a customer calls, your call agent or person who take the home delivery call can simply use our Makani enabled application to enter the Makani number and find the exact building together with the full address. This can be send by SMS to the Rider who can simply click on the map link and navigate to the exact building.

How do I find the building if Customer does not know Makani Number?

If the caller does not know their Makani Number, you can ask for Area and the Building Name or any shop in the ground floor. You can use our mapping applications search tool find a business or building by its name.

What in case of a Villa?

In the case of Villa, simply ask for the area name and the villa number. You can search by villa number or combine with street number. The exact villa address and the location is shown on the map.

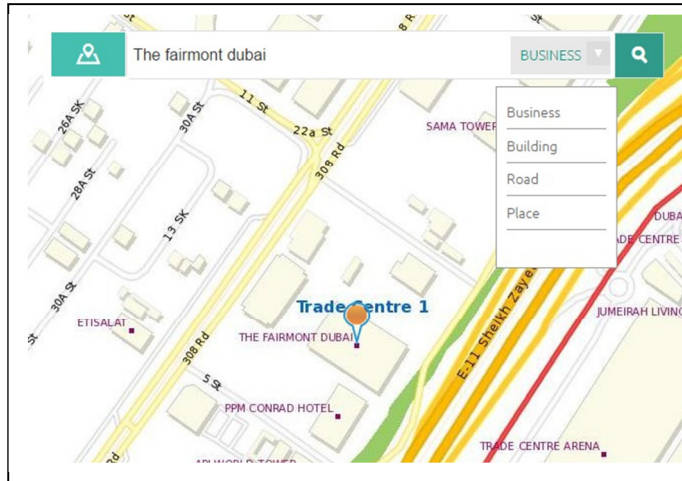### What about customers who call for home delivery in other Emirates

It is expected that Makani will be implemented in other cities soon. In the meantime, Informap has a virtual addressing system called GRL (Geo Reference Locator) that can be used to identify a building uniquely. GRL is a 6-digit virtual number that is assigned to every building in the UAE. This 6-digit number can be saved in your address book to store where Makani number is not available.

Does the map application run on our existing Desktop or tablet?
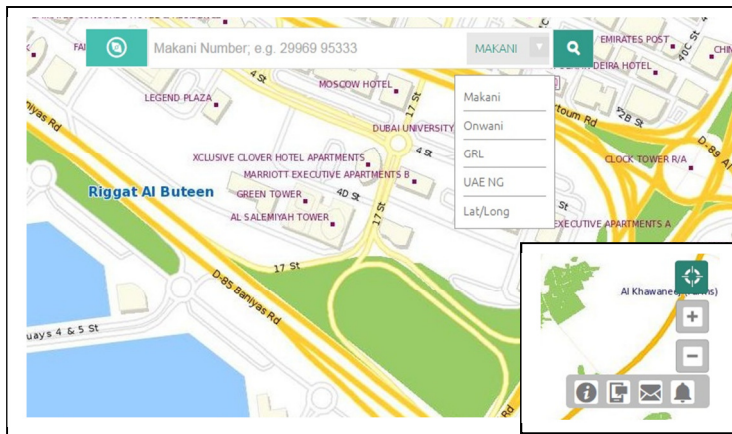
Yes, it runs on standard PC or Tablet.

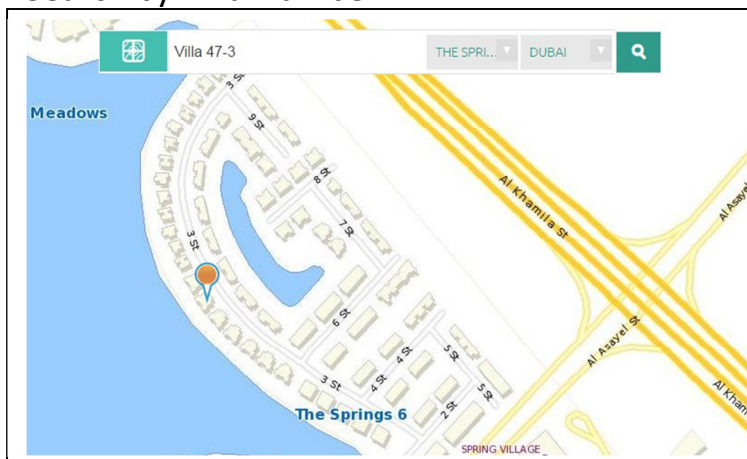## Functionality of Home Delivery mapping system

Ability to search by Building, Business or by Place name or by road name

Address Search functionality by which you can search by Makani, Onwani, GRL, UAE National Grid or by entering Latitude and Longitude in Decimal Degrees.

Search by Villa Number

Clean and Easy to understand map

Map is rendered clean so that the call agent can easily understand the map and print if necessary. The map shows the buildings and the streets with easy to understand labeling of all important landmarks.

Routing & Delivery Time

You can find route between the restaurant to the building where delivery is required. The route gives you an idea about distance how much time it will take you to make a delivery. Accordingly, you can tell your customers about the delivery time.

Customer POI

You can add your customers with their contact numbers on the map. This customer layer can be searched when a customer calls in. This way, you are able to view all the customers on the map and to find from which outlet to serve.

System Requirements

There are 2 versions of the application.

Desktop version and Tablet version. Both are web enabled and requires internet connection. If your outlet is not equipped with Internet, we recommend using a Tablet version with SIM card and take 5/10GB data package per month.

For More Details; ask for a demo account, or talk to one of sales consultant who can come and give you a free demo and demonstrate how you can accept Makani address.

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